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How to Create Recurring Revenue



About Me

- Managed Salt Lake Dental Lab 8 years
- Over 15 years in dentistry
- Co-host on The Navigating Dental Insurance Podcast - Saynotoppos.com
- Founder, CEO BoomCloud
- I hate dental insurance
- Helped over 1,000 practices grow membership programs









Featured on podcasts:



















Join my Facebook Group!



Dental Membership Mastermind



Navigating Dental Insurance Podcast

SayNoToPPOs.com



MEMBERSHIPS

What is a membership program?



A membership program is an alternative to dental insurance managed by your practice. Patients pay an automated monthly or yearly fee to get access to benefits and discounts to your office.

Example: Amazon Prime Membership



We live in a subscription economy.

Netflix
Amazon Prime
Costco
Car wash
DoorDash

Dental Membership Pricing

1st Member: **\$299/yr**Additional Member: **\$275/yr**

1st Member: **\$30/mo**Additional Member: **\$25/mo**

- 1 Comprehensive Exam
- 1 Annual Exam
- 1 Emergency Exam
- 2 Cleaning
- 2 Oral Cancer Screenings
- 2 Fluoride Treatments
- 4 Bitewing X-rays
- Any individual X-rays needed throughout the year
- Full mouth Series of X-rays or Panorex
- 50% off 3D imaging scans
- 15% off additional cleaning, dental sealants,
 fillings, Core Buildups, Oral Surgery, Root Canals
- 10% off Crowns, Veneers, Periodontics, Dentures,
 Partials, Implants
- \$1,000 off Invisalign
- \$300 off ZOOM Whitening



Monthly Memberships



- Lower Barrier to entry for patients
- (\$30/mo sounds better than \$350/yr)
- 12 month retainer agreement/contract
- Auto renew contract each year. Like Amazon Prime
- Use ACH payment methods to collect and automate payments. This will decrease credit card issues.
- Use a one time enrollment fee to cover expenses upfront
- Under the radar payments

Yearly Memberships



- Collect revenue up front
- 12 month retainer agreement/contract
- Higher barrier to entry
- Some states don't allow your to do yearly memberships because of consumer protection regulations
- Use ACH payment methods to collect and automate payments. This will decrease credit card issues.

Practice Benefits



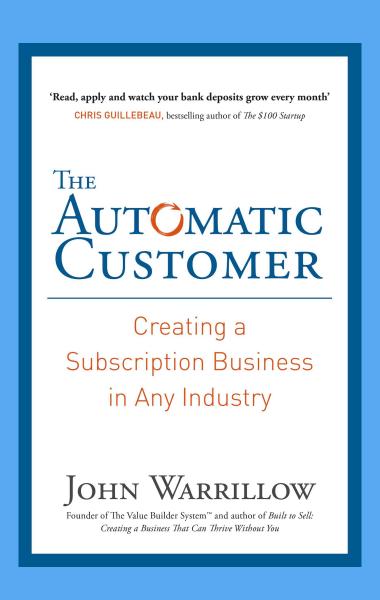
- Patient loyalty system
- Generate Predictable Recurring Revenue
- Smooths out feast & famine months
- Increases valuation of the business
- Reduces dependence on PPOS
- Reduces patient cancellations

Patient Benefits

- Benefit mindset
- Unlimited discounts
- No issues with dental insurance
- No yearly maximums



Recurring Revenue is the Holy Grail



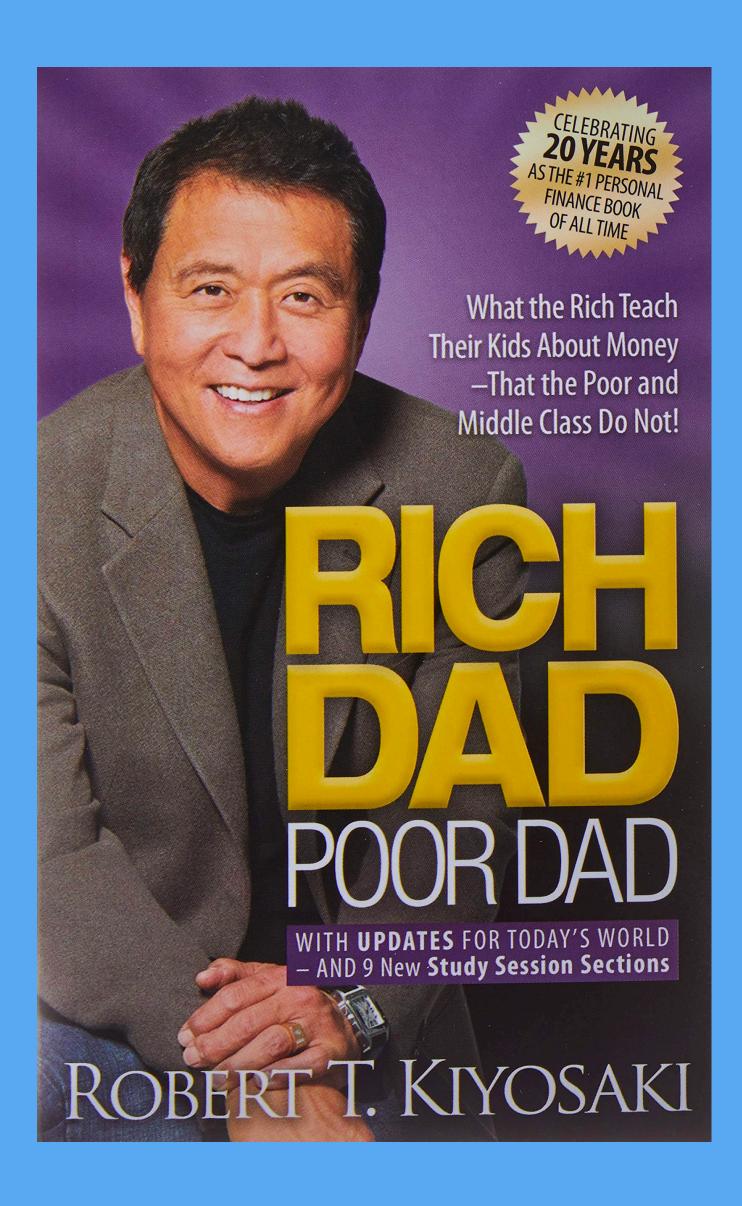
Valuations for your practice can be between 24X - 60X the MRR (Monthly Recurring Revenue)

45,000/MRR = \$1,080,000 -\$2,700,000 in Value



"One of the best parts about creating Automatic Customers through subscriptions is that you insulate yourself from the worst of a potential recession."

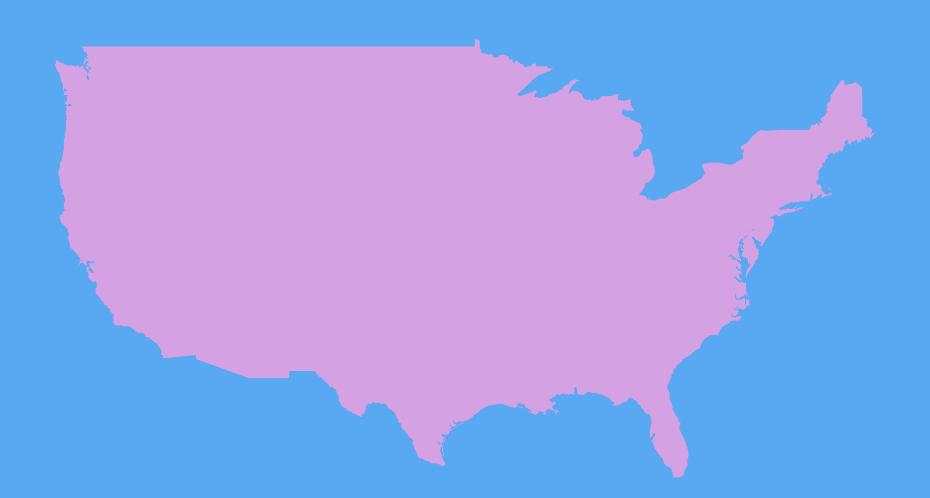
- John Warrillow



- Buy Assets, not Liabilities.
- Choices you make today decides your tomorrow.
- Take Action !!
- Asset something that puts money into your pocket.
- Liability something that takes money out of your pocket.

According to the US Surgeon General

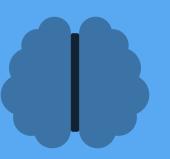
Over 108 million Americans lack dental insurance!



Practice Benefits



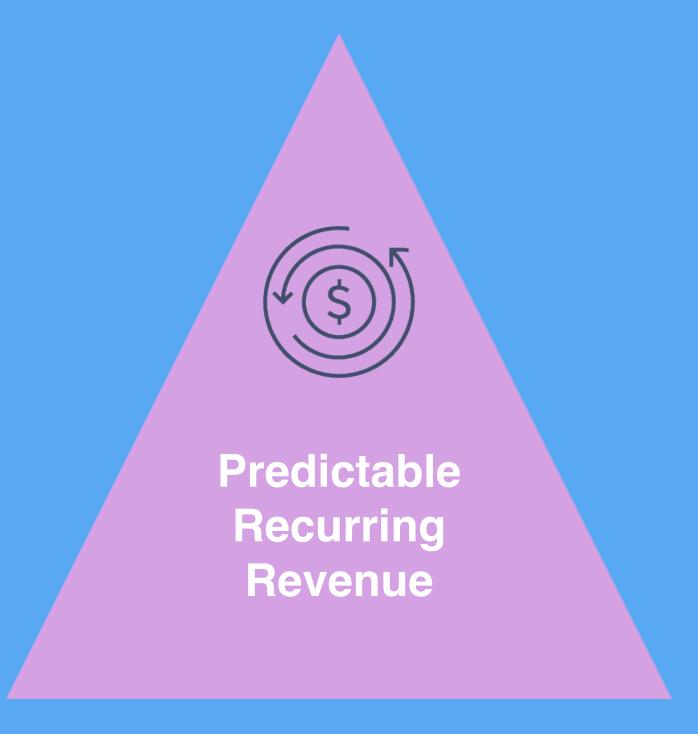
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Membership Growth Mindset

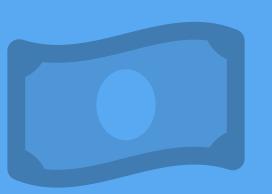
Successful practices think about their membership program this way.

Patient Attraction Tool

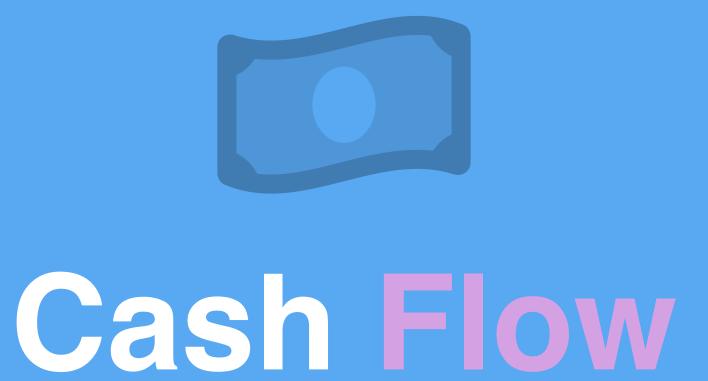


Patient Retention Tool

Case Acceptance Tool



CASH FLOW STRATEGIES



Cash flow is the money that is moving (flowing) in and out of your business in a month.

Cash flow = the timing of money



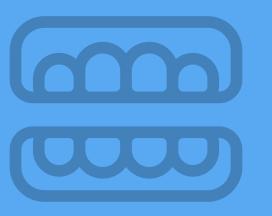
"Planning, monitoring, tracking, and managing your cash flow and cash balance is always important.

In an economic downturn this becomes, perhaps, your most important business management activity."



How to Prepare for a Recession

- 1. Use a percentage based budget
- 2. Allocate a 10% 30%+ to profit/free cash
- 3. Start a membership plan now
- 4. Build automated recurring revenue/cash flow
- 5. Build strong marketing systems (Expand patient base)
- 6. Heavily Invest into your practice (Controlled assets)



Can you give quality dentistry & stay afloat when your profits are deeply cut?

CUT OUT PPOs!

Imagine if you signed up...



300 members at \$35/mo = \$10,500/mo (\$126,000/yr)

500 members at \$35/mo = \$17,500/mo (\$210,000/yr)

1,000 members at \$35/mo = \$35,000/mo (\$420,000/yr)

2,500 members at \$35/mo = \$87,500/mo (\$1,050,000/yr)

Members Buy More



We looked at Practices across the nation and found that "non-members" spent an average of \$772.79 in a years time

Whereas a "Member" spent \$1,576.12 in a years time

Dental Membership patients spend

2X - 3.5X more than "non-members".



"When recessions come, options disappear. When you build something new, options reappear.

- Jason Schenker, Economist

Build a membership program!

Recurring Revenue Compounds



Recurring revenue compounds — it builds over time as you add more subscriptions. This is what makes businesses with a recurring revenue model so appealing. Adding a new customer means adding cumulative ongoing revenue.

Marketing helps you scale



Internal

Existing patients

- Start with existing uninsured
- Flyers/Brochures
- Email
- Letter to patients

External

Potential patients

- Social Media
- Direct mail
- Google/website
- Live presentations

Marketing Ideas



Social

FB Ads
FB posts
FB Live
FB Videos
Instagram
Linkedin

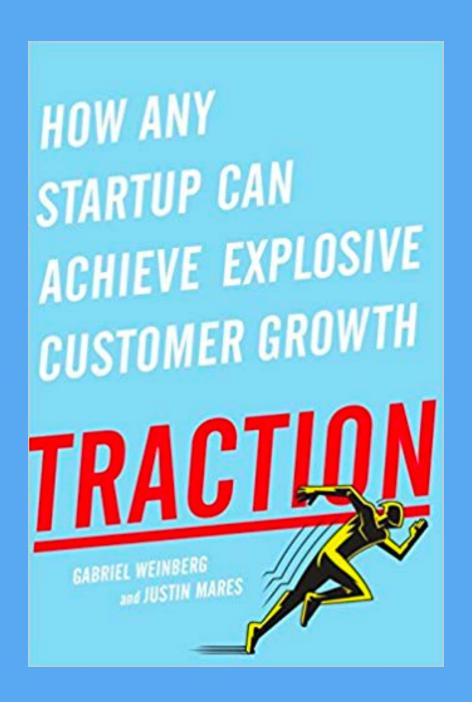
Offline

Flyers
Direct mail
Statement flyers
Live presentations

Online

Email Marketing
Website/Blog
PPC Ads
News websites
News interviews

Marketing Book

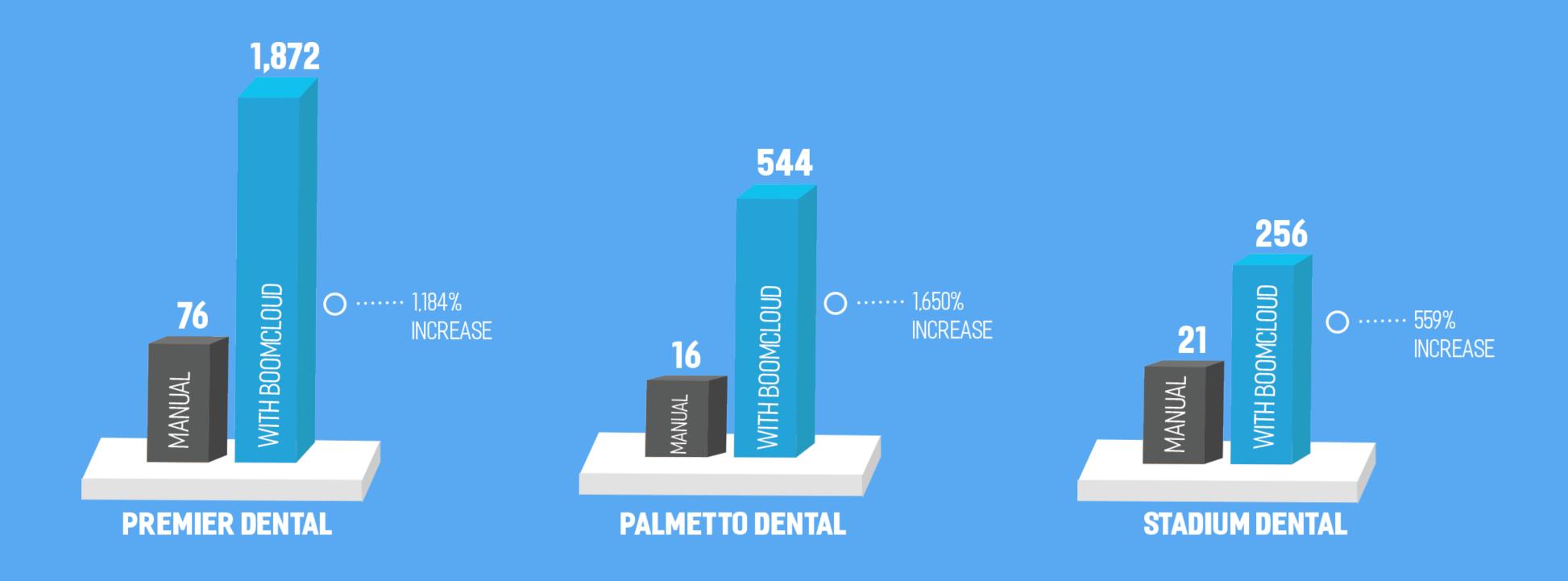


Read "Traction"

This book will help you understand marketing channels and how to use them to grow your membership program.

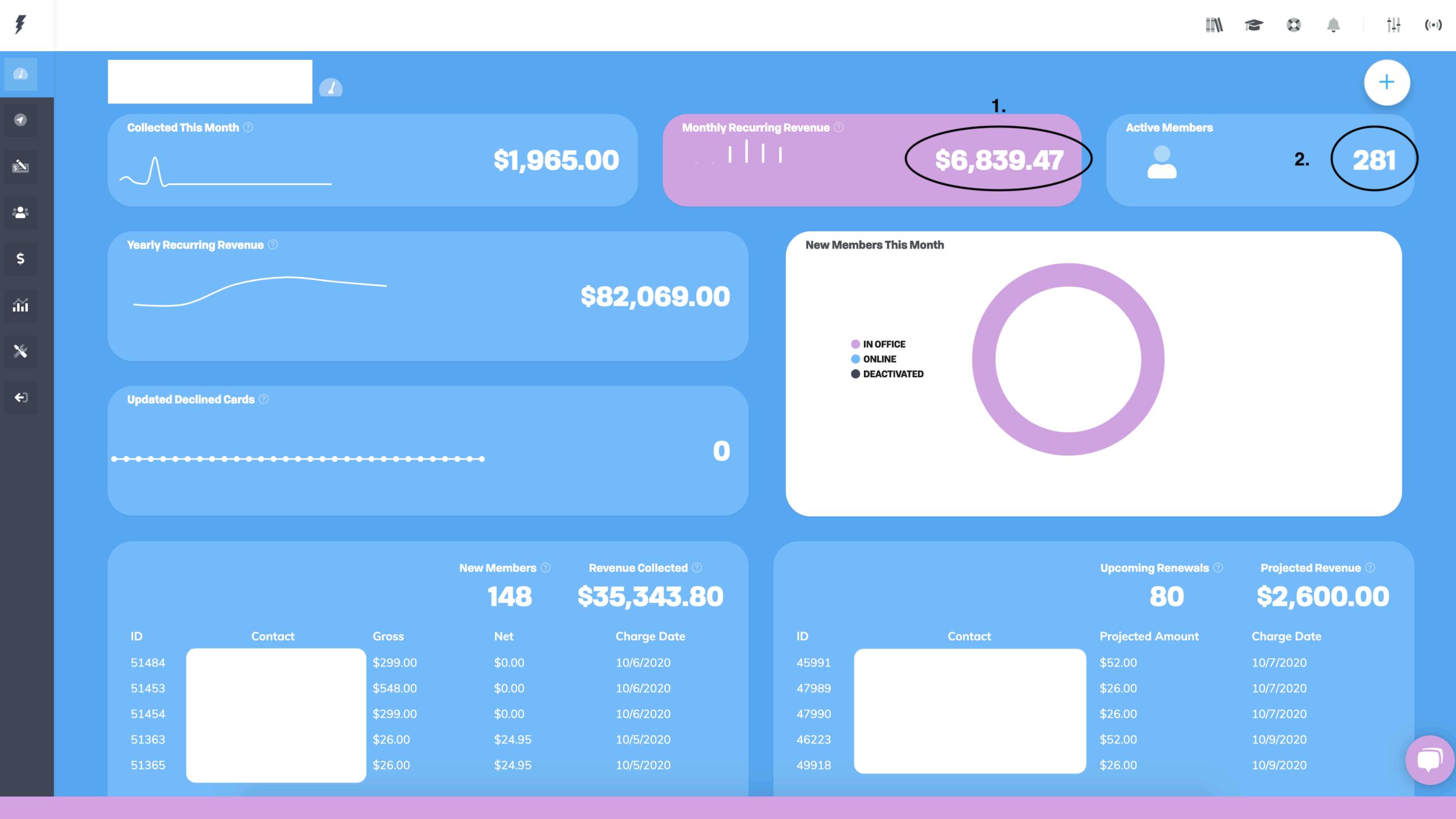
Systems Help You Scale

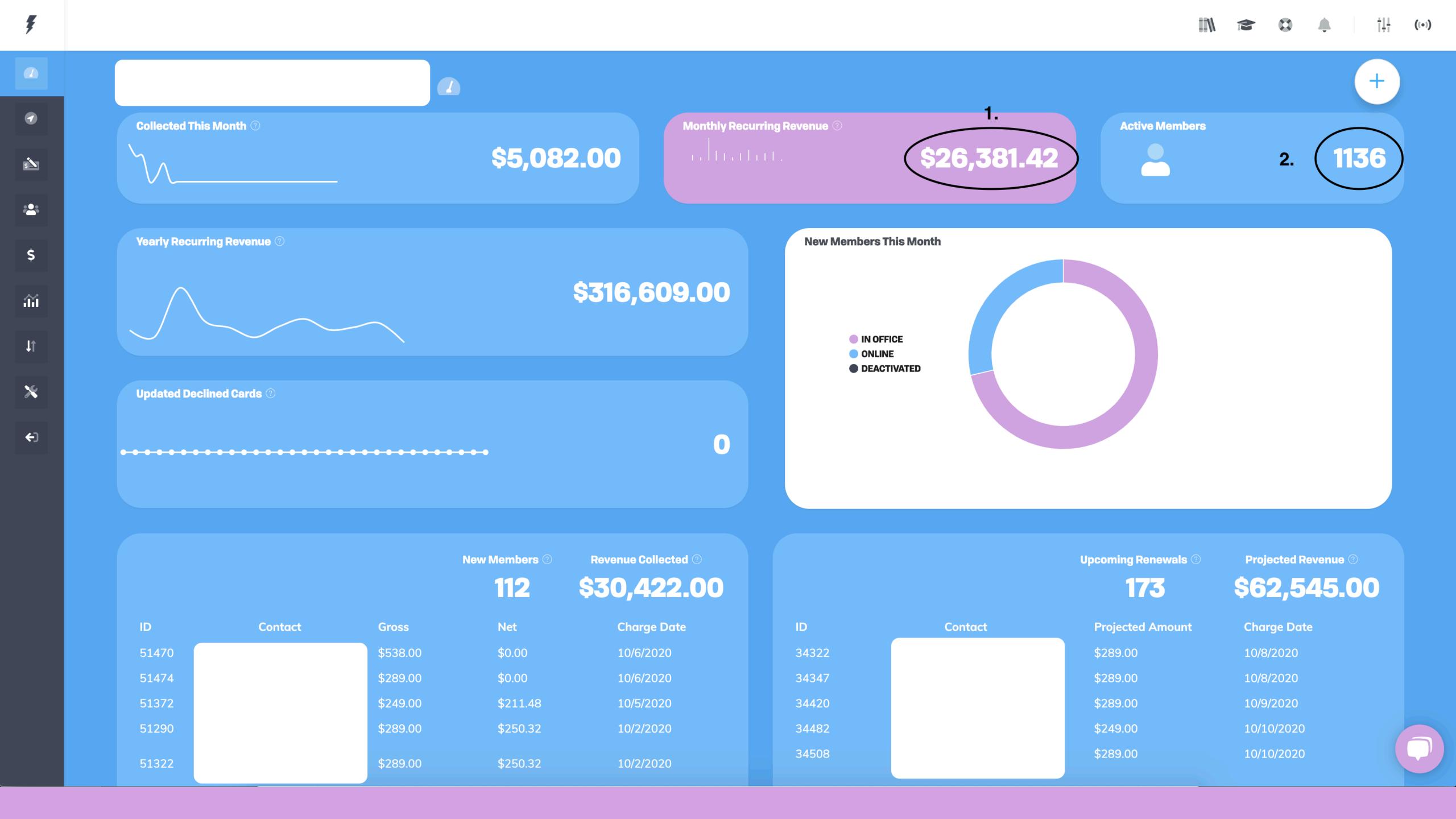
Practices that use BoomCloud, grow their membership program by 1,000% in a year.

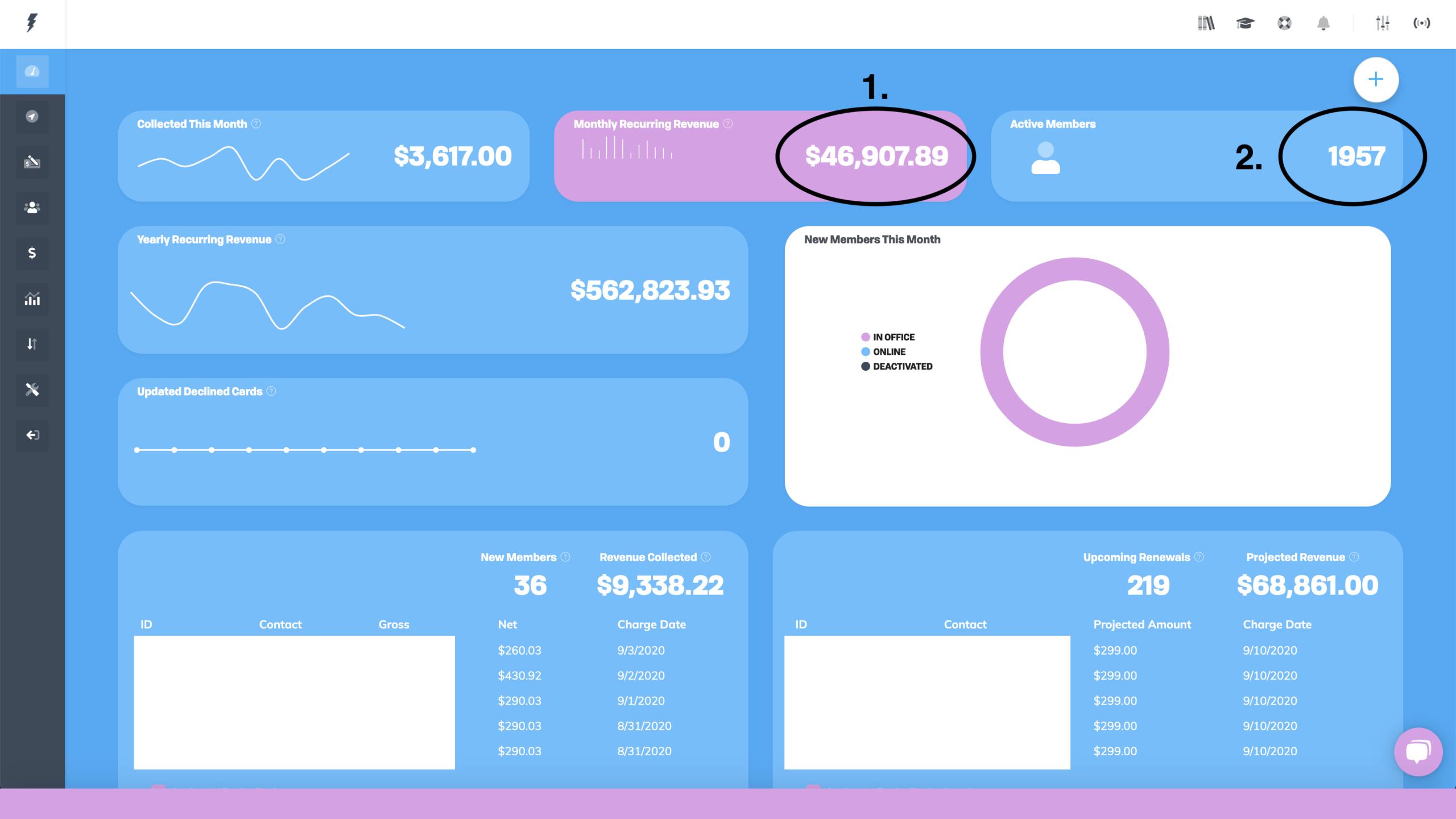




CASE STUDIES

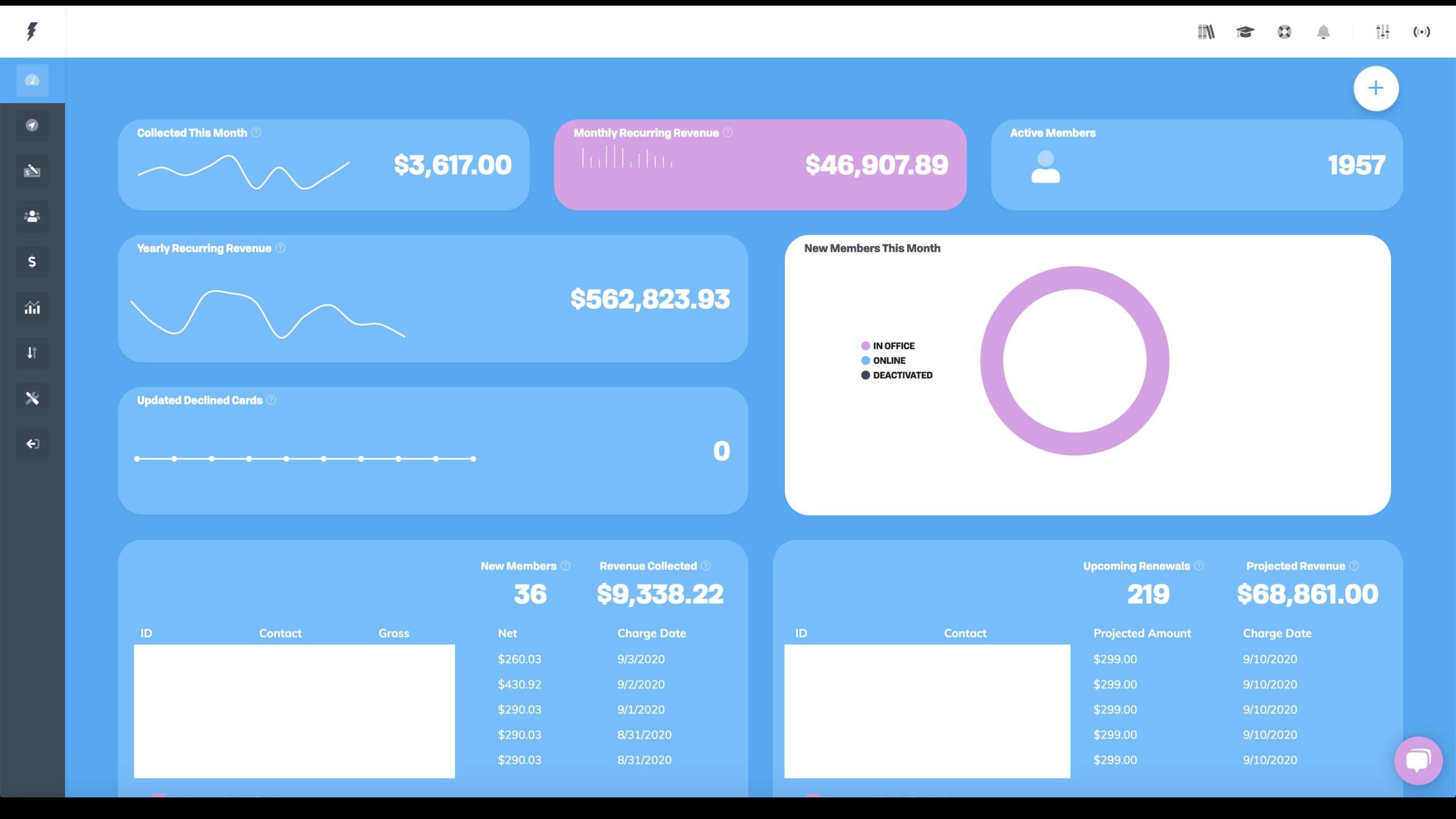








BOOMCLOUD DEMO

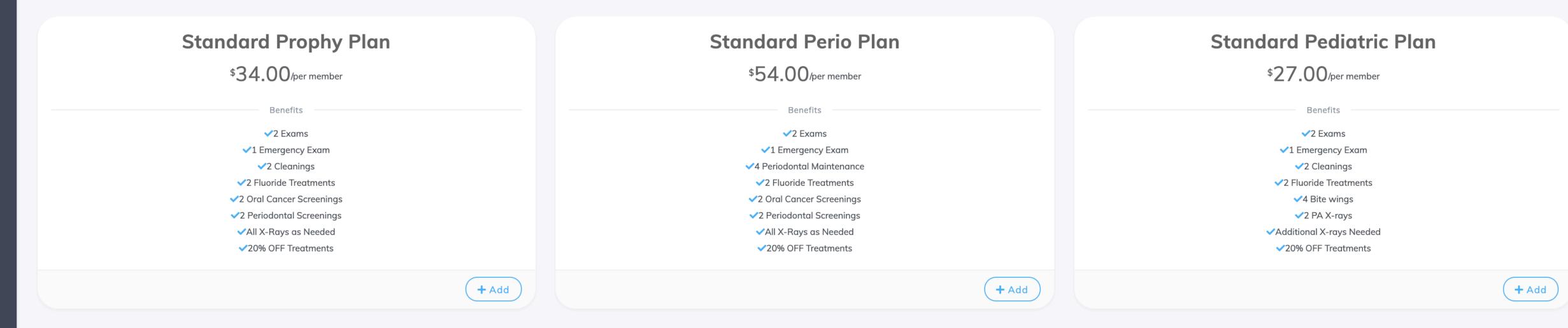


1. Choose Your Plans

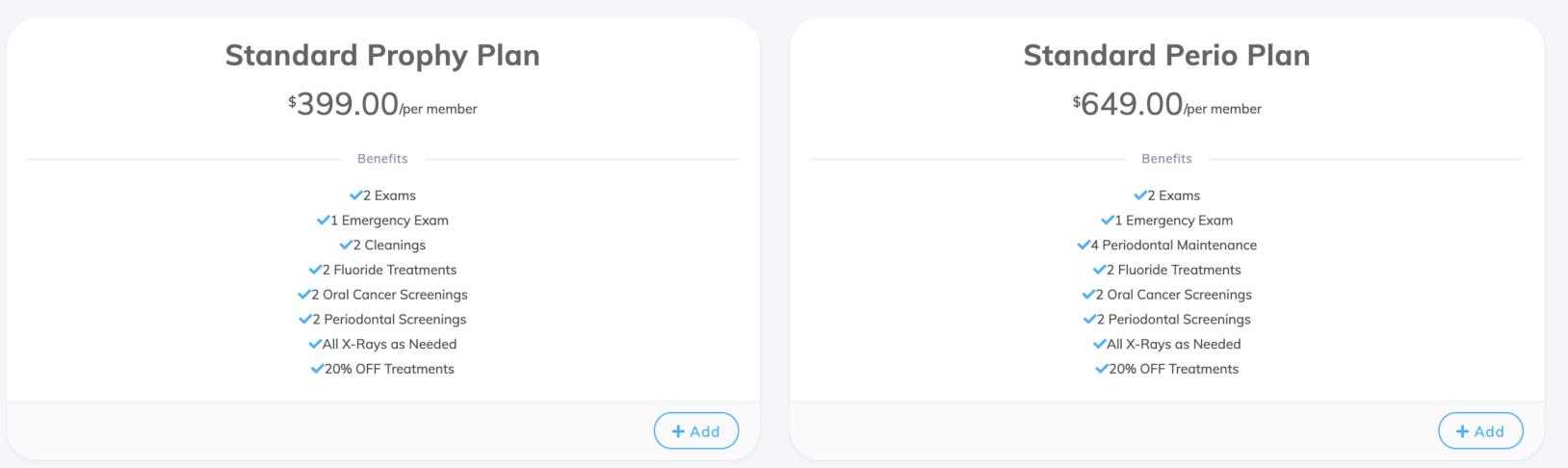
We've done the hard work for you!

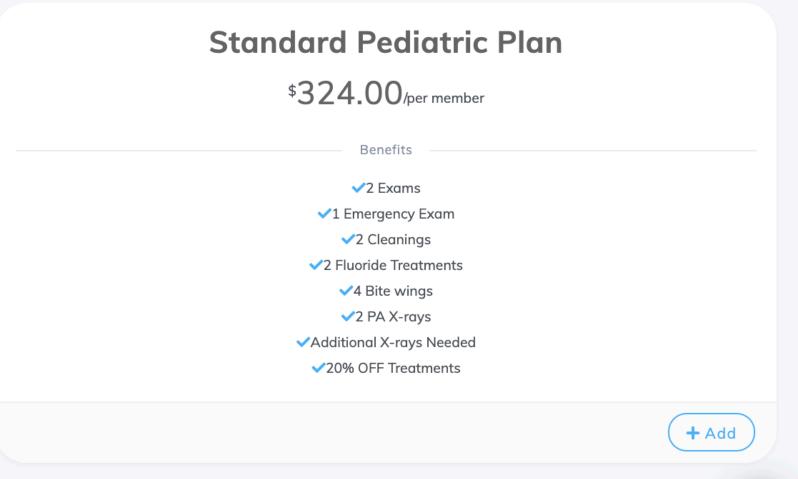
These plans are proven to be successful for your practice. Select the plans you want to offer for your patients. You can edit your selected plans after you click Done!

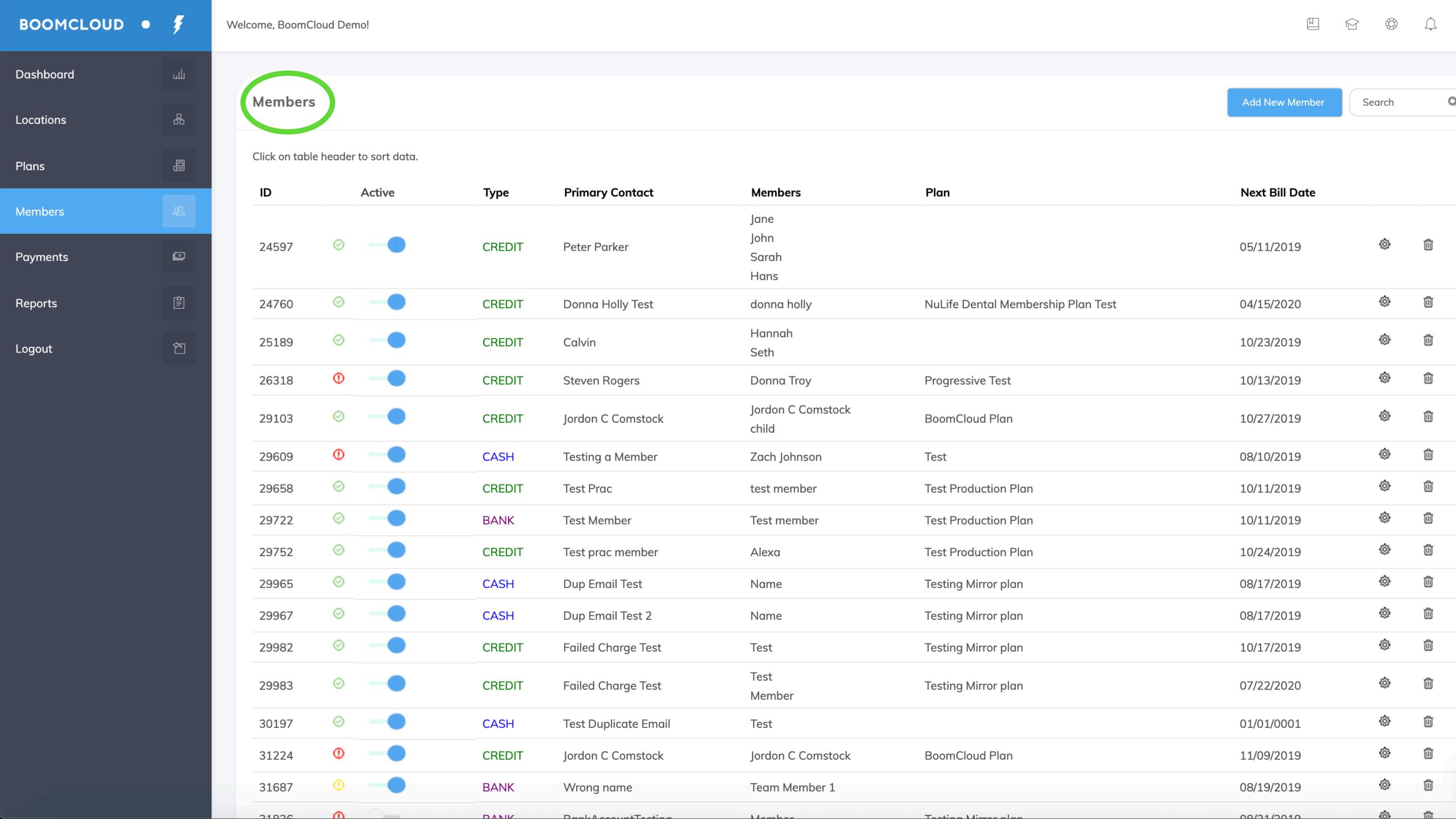
Monthly Plans

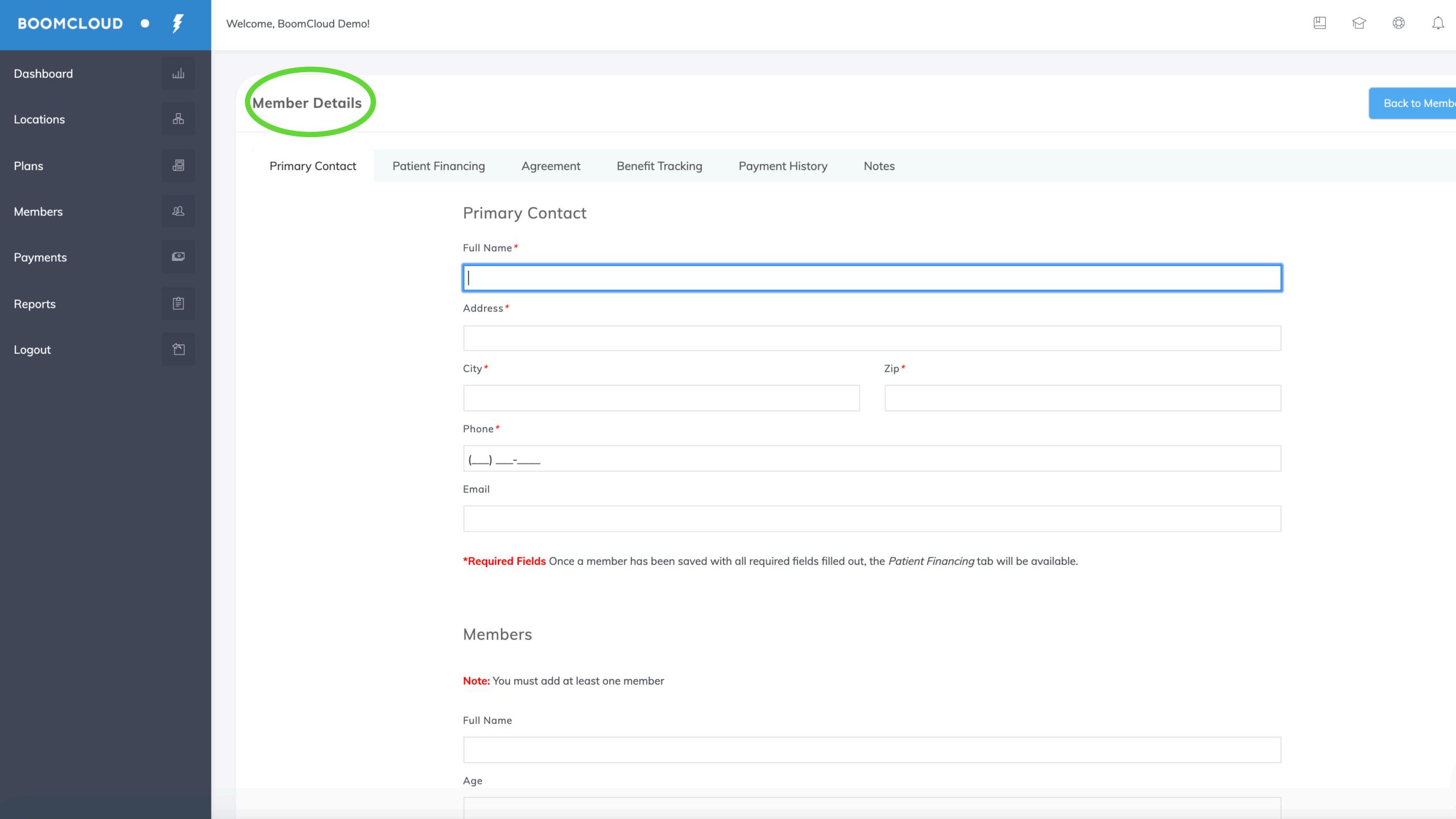


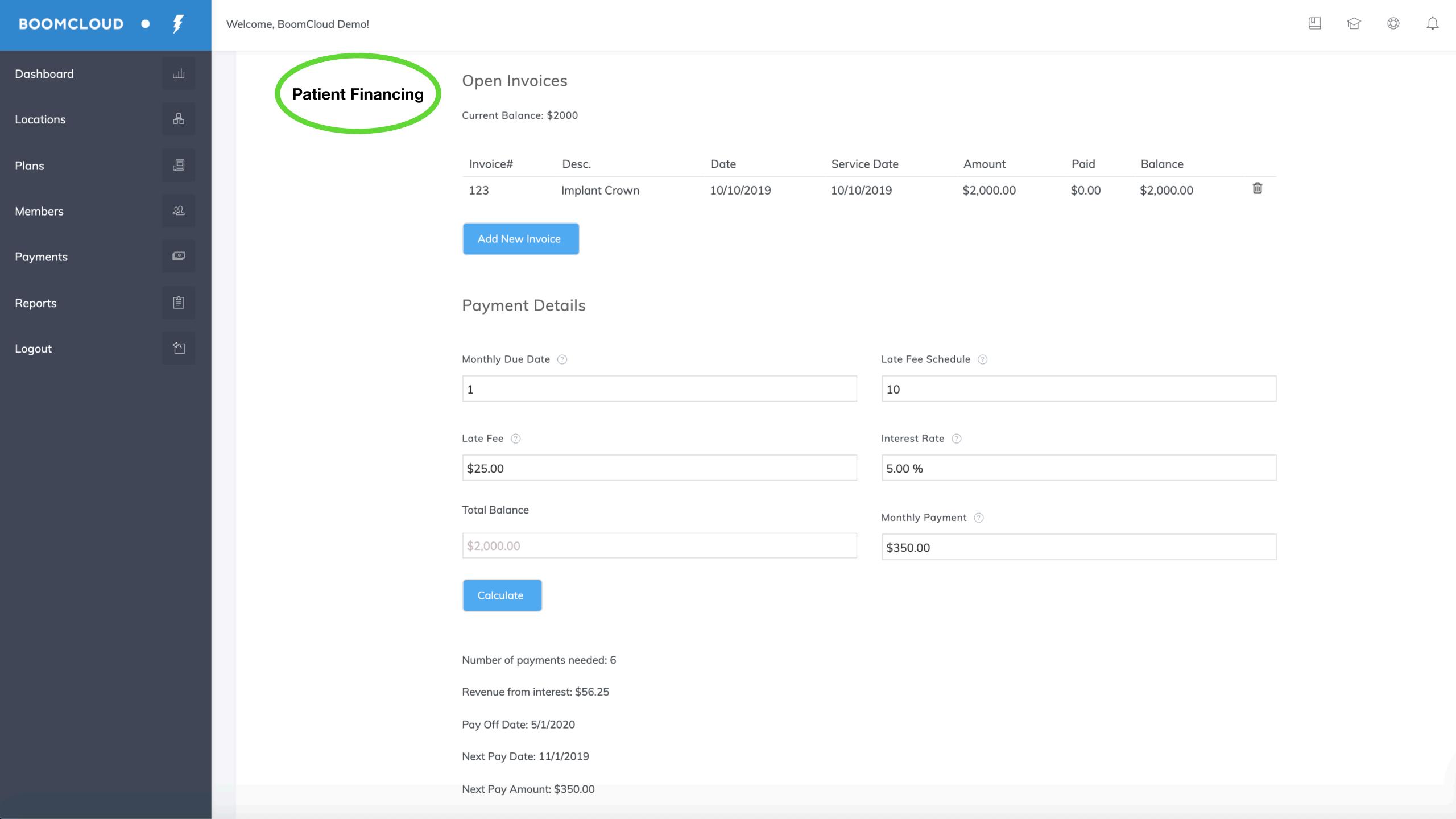
Yearly Plans

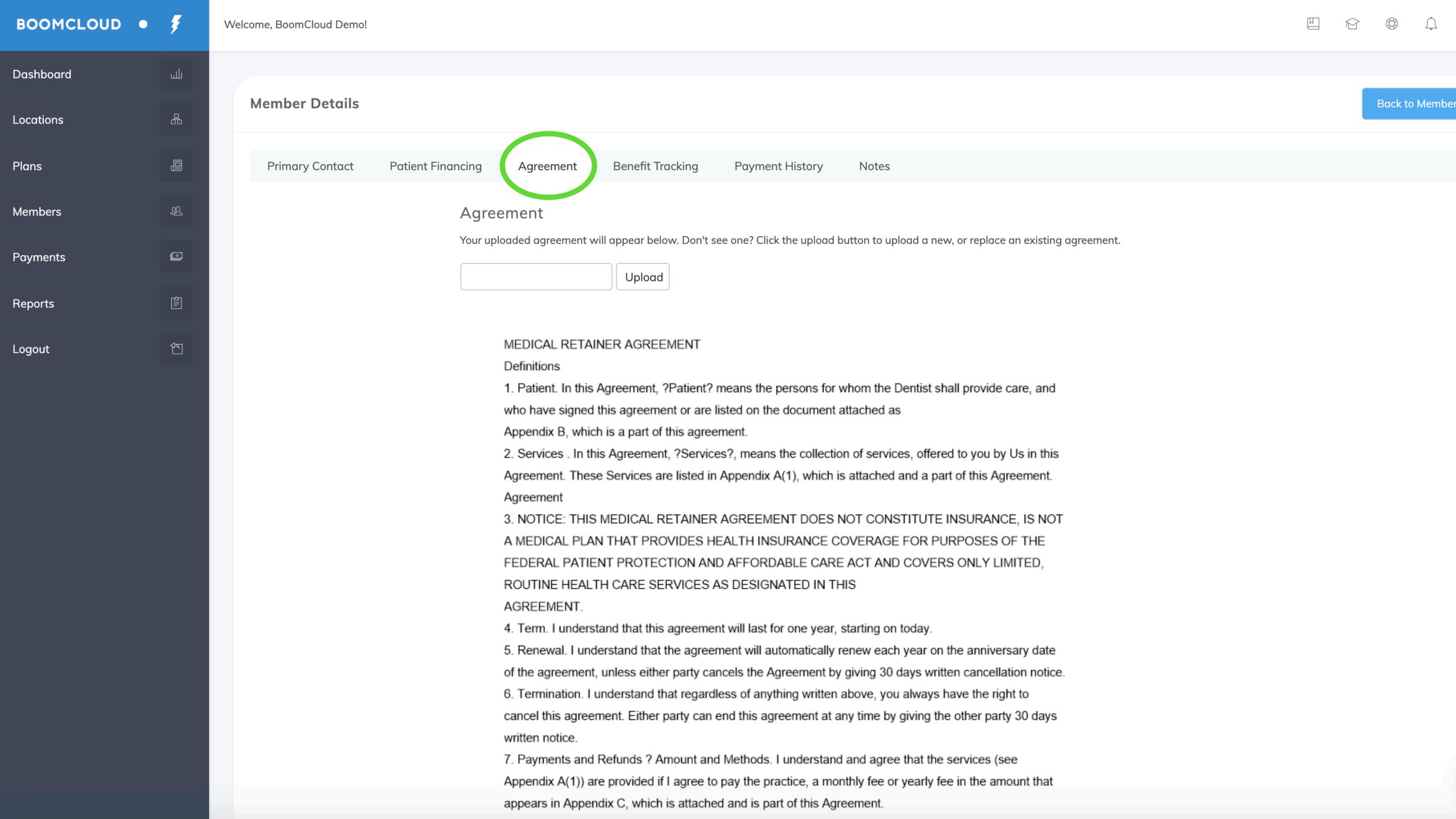












Payment Number	Description	Date	Туре	Time	Amount	Fee	Net	
80688	Member Finance Charge	09/15/2019	MEMBER	6:35PM	\$100.00	\$0.00	\$0.00	You refur this payr on 09/26
75204	Member Finance Charge	08/15/2019	MEMBER	11:04AM	\$100.00	\$0.00	\$0.00	Refun
53991	New Member Payment	04/11/2019	MEMBER	6:27AM	\$140.00	\$0.00	\$0.00	Refun

Save

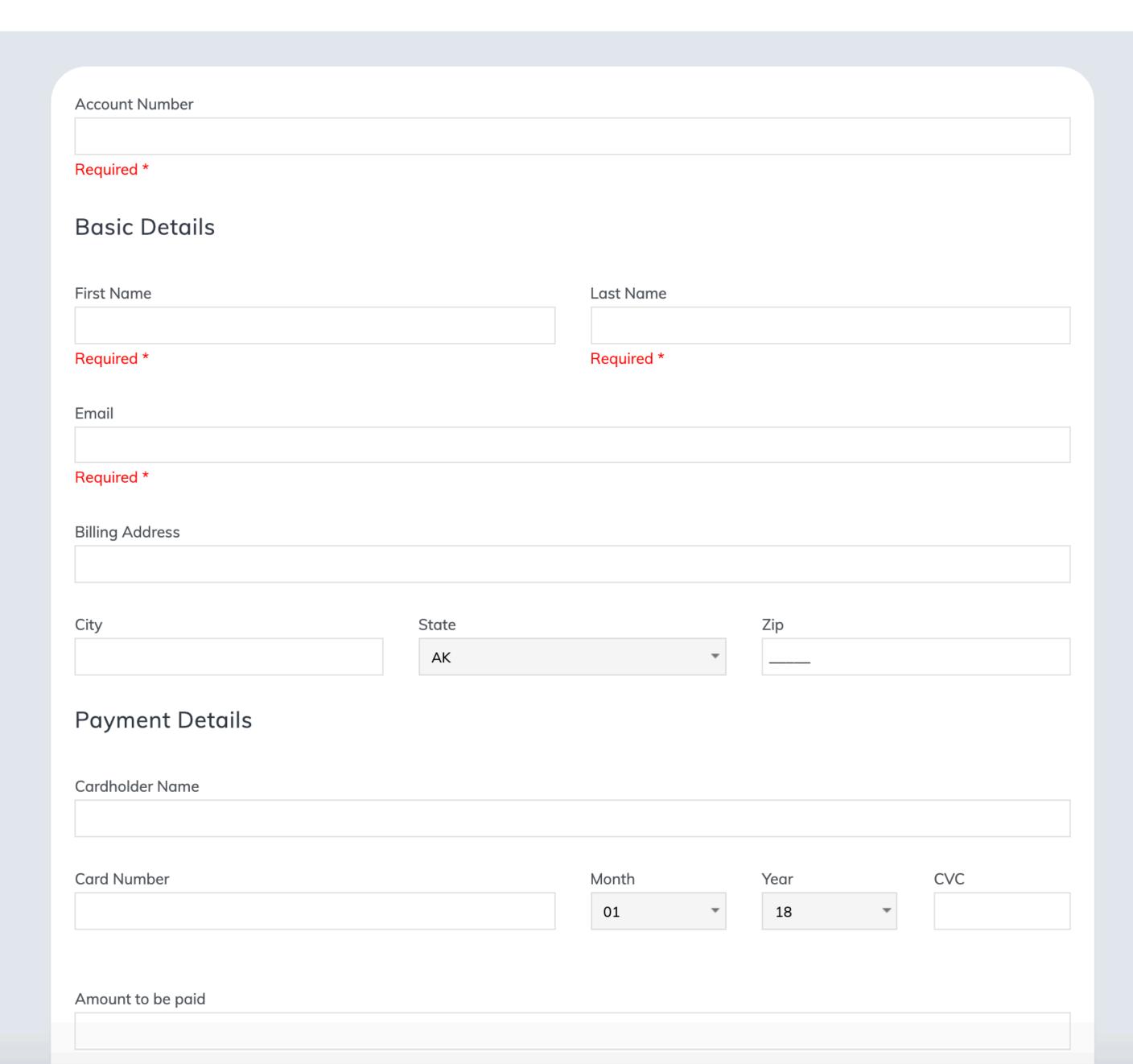
Reports

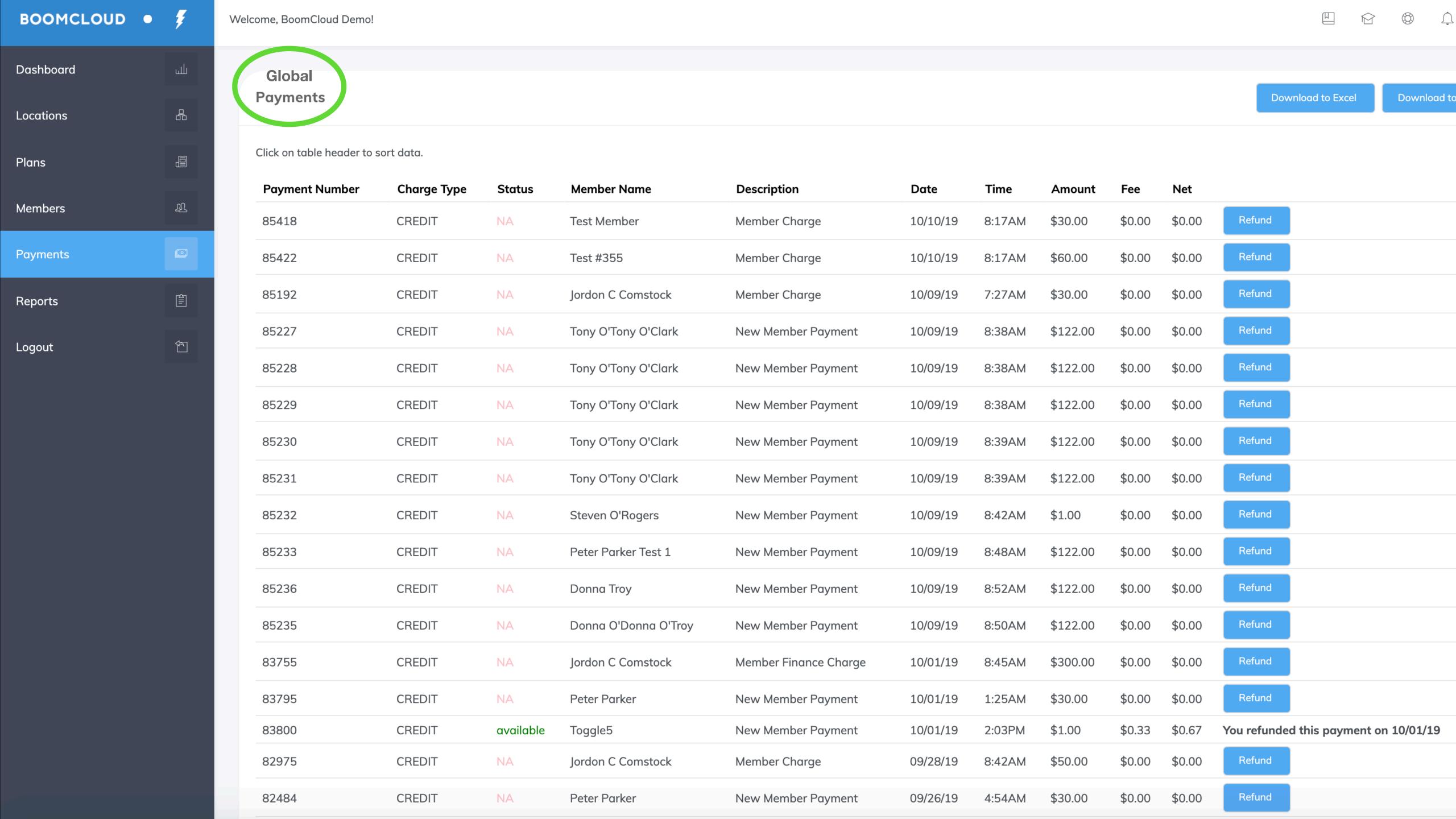
Logout

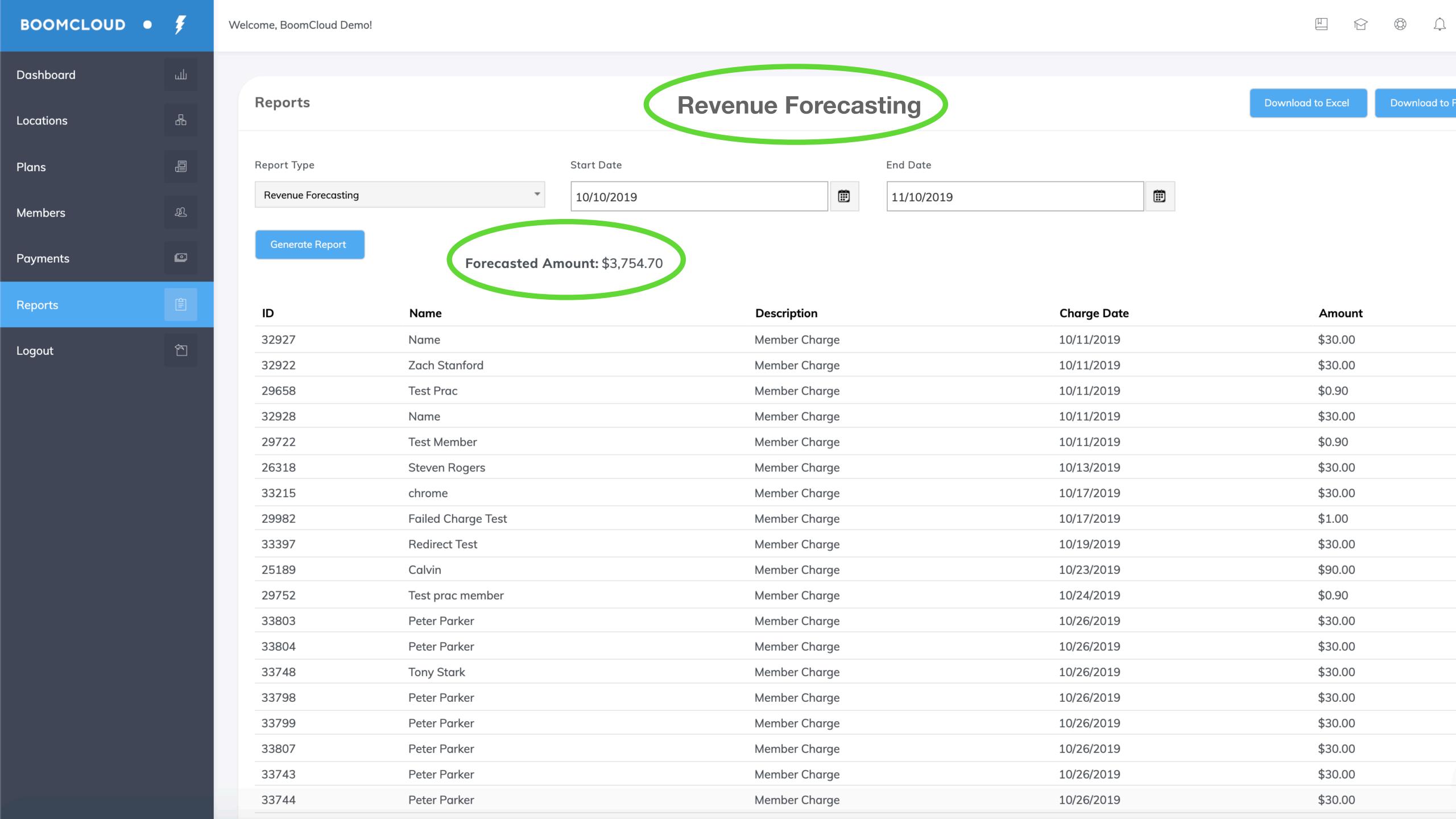
Save & Exit

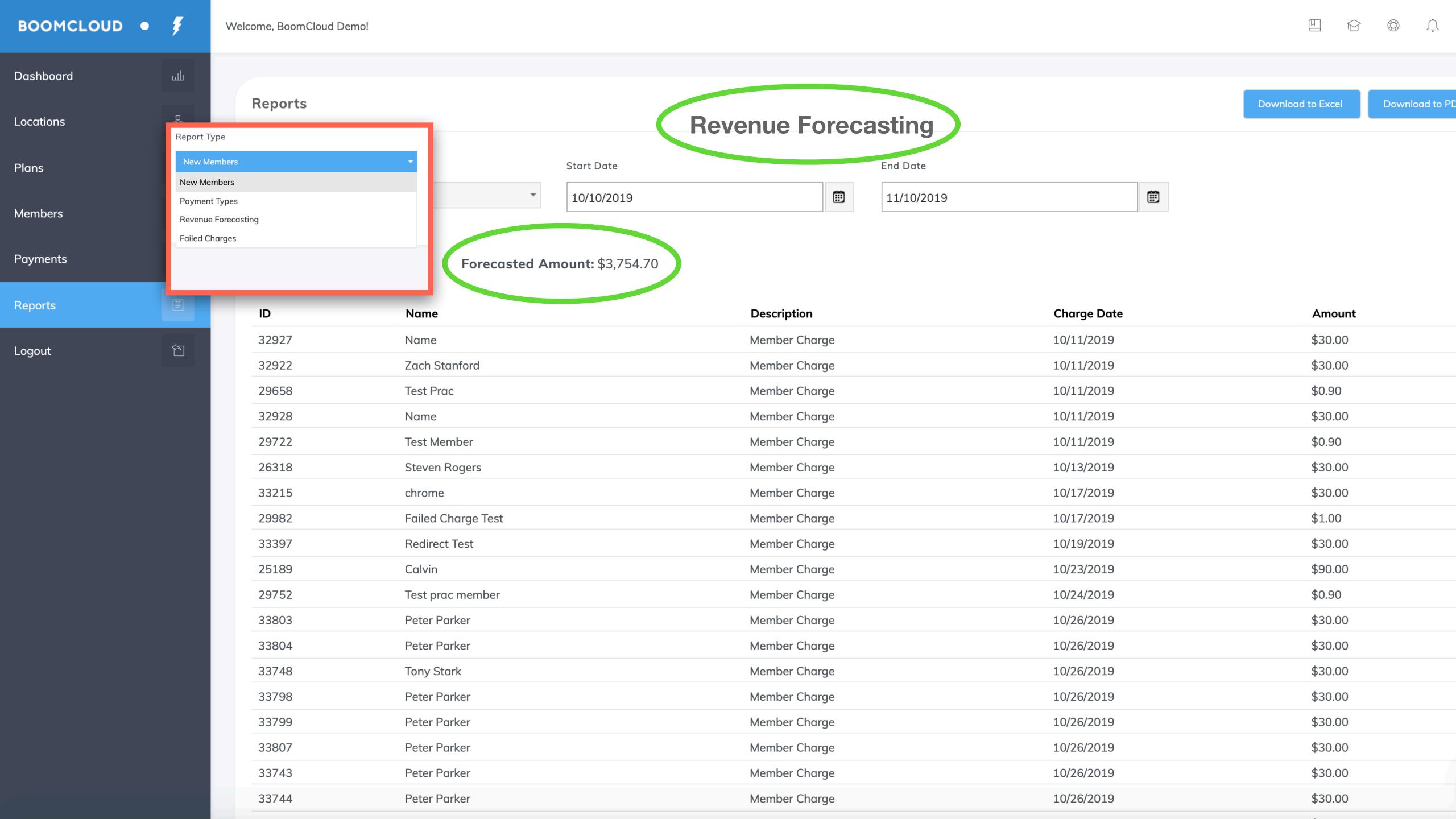
Pay Your Bill

Online Bill Pay











Our Plans

Adventure Dental Savings Plan - Monthly

Pediatric

\$27.00 \Mo Per Person

From Age 0 to 18

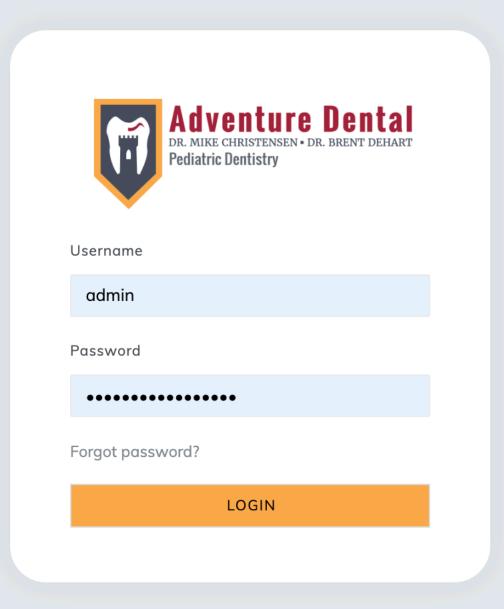
1 Members and Up

Benefits

- ✓2 Exams
- ✓1 Emergency Exam
- ✓2 Cleanings
- ✓2 Fluoride Treatments
- ✓ 4 Bite wings
- ✓2 PA X-rays
- ✓ Additional X-rays as Needed
- ✓ 20% Off Additional Treatments

*This is not insurance

Select This Plo



Don't have an account? <u>Sign up now</u>



Dashboard

ىللى

Members

Payments

Plan Name

Adventure Dental Savings Plan - Monthly

\$54.00/Mo

Plan Price

Next Billing Amount

Patient Dashboard

\$54.00/Mo

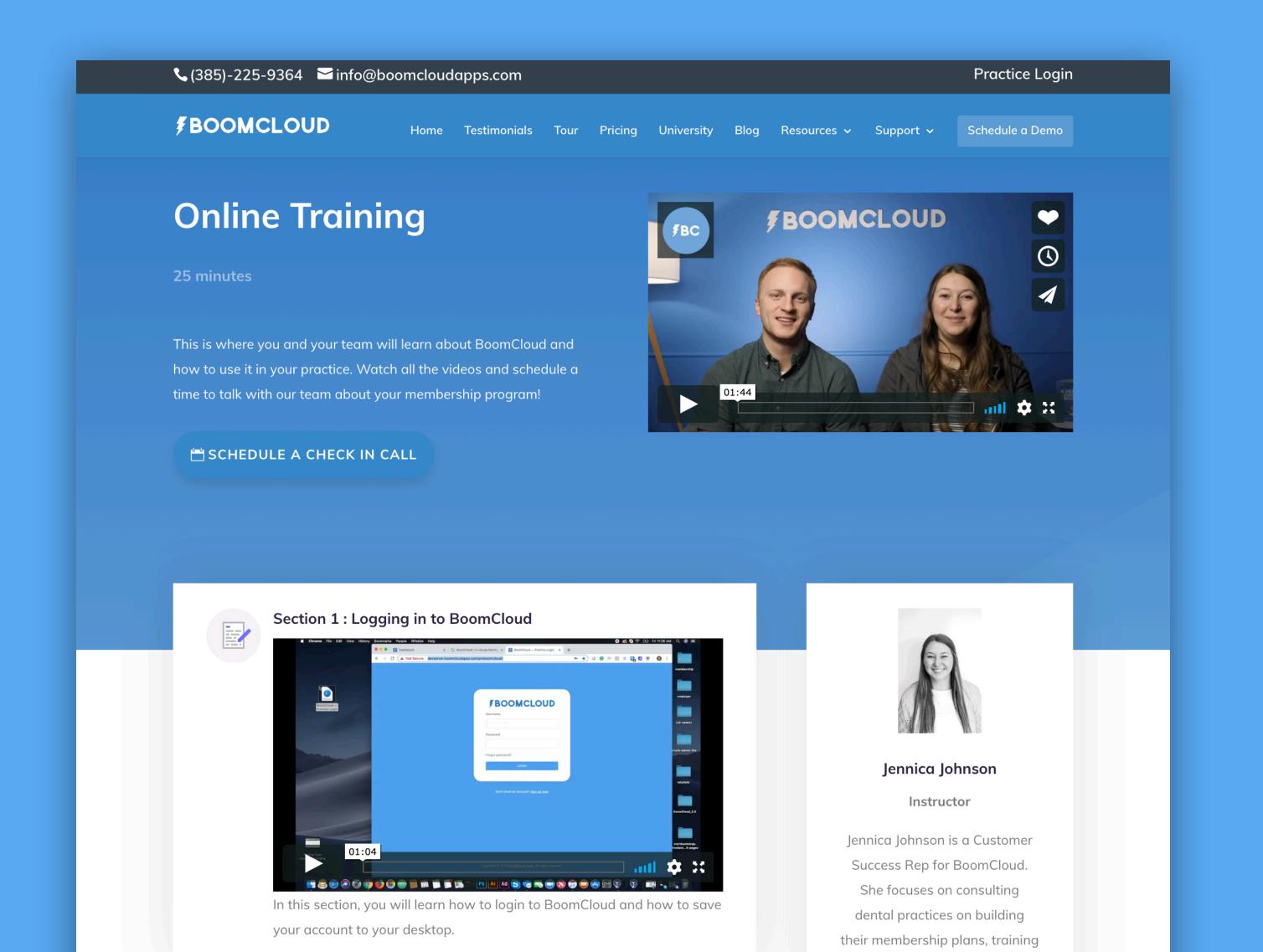
Next Billing Date

11/04/19

Plan Benefits				
	Exams			
	Emergency Exam			
	Cleanings			
	Fluoride Treatments			
	Bite wings			
	PA X-rays			
	Additional X-rays as Needed			
	20% Off Additional Treatments			

Online Training

Once a practice signs up with BoomCloud they go through our online training and automated checklist. As well as check in calls and plan creation calls.





Dashboard

ىللى

Members

Payments

Plan Name

Adventure Dental Savings Plan - Monthly

\$54.00/Mo

Plan Price

Next Billing Amount

Patient Dashboard

\$54.00/Mo

Next Billing Date

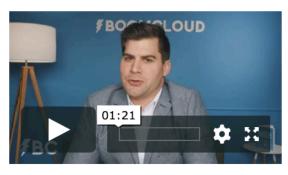
11/04/19

Plan Benefits				
	Exams			
	Emergency Exam			
	Cleanings			
	Fluoride Treatments			
	Bite wings			
	PA X-rays			
	Additional X-rays as Needed			
	20% Off Additional Treatments			

BoomCloud University

Practices can get online training on the concept of a dental membership program and how they can create, grow and automate their dental membership program.





Click on each section to watch each chapter.



Membership Basics



Marketing



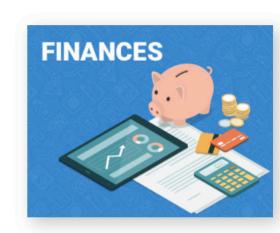
Sales



Management



Legal



Finances

Print Kits

Brochures, posters and postcards are an essential tool to help you grow your dental membership program. When you sign up for BoomCloud, our professional design team helps create and customize your brochures based from our professional templates.













Practice Bring BoomCloud in when:

- They are ready to reduce dependence on PPOs
- •When the office staff is spread to thin and they need to save time
- ·When they have a difficult time creating and growing a dental membership plan
- They want to give a better option to patients
- Create recurring revenue
- Stabilize Cash flow
- Attract uninsured patients
- Increase patient Loyalty
- Increase case acceptance by 2.5X

What makes BoomCloud different:

- Customer Service
- ACH payments
- Credit Card Decline Minimizer
- Robust reporting
- Benefit Tracking
- In-house Payment Plans
- Bill Pay
- Customer Funded
- Flexible payment options
- Continued education
- Call Campaigns
- Text Campaigns
- Email Campaigns

What BoomCloud Customers Say

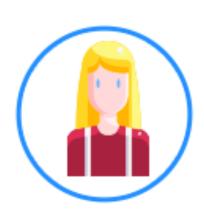


Kim Barnes

Dilley Dentistry

"Great to work with and a very simple platform for our office and our patients to sign up."

STEVEN L. DILLEY, D.D.S.



Ann Bissegger

Booth Dental

"The BoomCloud program has been well received in our practice."





Bonnie Rinta

Design Dentistry

"We have been happy with program. Easy to use."





Daniel Reardon

Black Canyon Dental

"Great option for our patients that are uninsured. Very straight forward and easy to use."

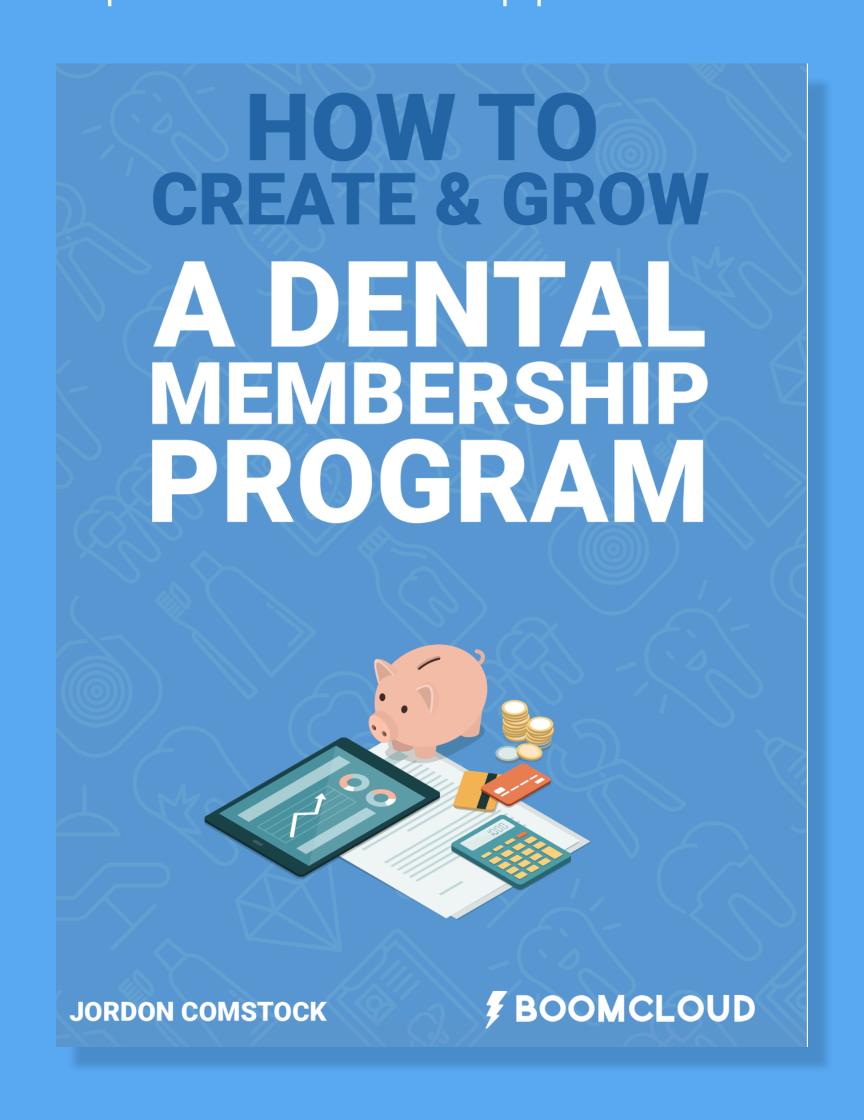


FREE Resource!

Free Membership Ebook
http://boomcloudapps.com/book

jordon@boomcloudapps.com

thrivingdentist.com



Schedule Demo www.boomcloudapps.com

BOOMCLOUD Pricing

"I rarely see the "do it myself" plans really working as intended. Jordon Comstock and I just did a podcast about this. Make sure you understand the difference between a discount plan and a recurring revenue system!

Genevieve Poppe

"Being a dentist/business owner, time is a precious commodity. The more you grow your plan, the more labor intensive it will become to track and manage your membership plan. I'm not sure why a dentist would want to incur the expense of paying an employee or add another job to their already busy life and career. I've made some bad decisions in my career, but the decision to use BoomCloud to manage my membership plan is not one of them.

Dr. Stacy Wince



BoomCloud

\$499/mo

\$2.50/member/mo (\$30/yr)

Dental Membership Management
Reporting
Bill Pay
Patient Financing
Card Decline Minimizer
Success Rep
Growth Rep

Sign Up Now!